

# Individual Course Themes

## Communication Skills Workshop (Goldfish Bowl)

### Content

- Review of key communication skills
- Application of key skills to difficult situations through interactive learning

### Generic Objectives (used for KSF mapping)

At the end of the session the attendant will be able to:

- **Recognise the need for and be able to apply key skills of communication to difficult matters and situations**

### Appropriate Bands for Attendance

- Band 4 and above

### Appropriate Groups

- Registered Nurses
- HCSWs
- AHPs
- Junior Doctors

**Cost:** This training costs £25.00 and is suitable for all health care professionals, both within the hospice and the community who have completed levels 1 and 2 basic communication skills, or the equivalent

**There is a cancellation booking policy - please see appendix 1**

**Note:** You need to have completed levels 1 and 2, or the equivalent, prior to taking this course, and not have accessed this course within the last three years

# End of Life Care Training

## Content

- **Care of the dying patient and their family/carers**

### **Generic Objectives (used for KSF mapping)**

At the end of the session the attendant will be able to:

- Recognise physical changes that occur in the dying and understand the implications for care
- Recognise the effect of psychological influences on symptom management
- Contribute to or participate in the assessment of the patient as part of the multidisciplinary team (MDT) and recognise the need of input from other health care professionals
- Contribute to or participate in the planning of care and interventions required for effective symptom management
- Contribute to or participate in the evaluation of symptom management and reassessment of the patient
- Understand ways to support the patient and family/carers at the end of life
- Understand the processes that happen when a person dies
- Maintain privacy and dignity for the patient during end of life care and after death
- Understand ways in which to support themselves and other team members when caring for people at the end of life
  
- HWB7 Interventions and Treatments (Level 1)

### **Appropriate Bands for Attendance**

- Band 2-4

### **Appropriate Groups**

- HCSWs

**Cost:** This training course costs £10.00 and is suitable for all health care support workers and acers in this area, both within the hospice and the community

**There is a cancellation booking policy – please see appendix 2**

# Syringe Driver & Groshong Line Update Training

## Content

- The syringe driver
- Indications for Use
- Needs of the individual and potential problems
- Preparation and use of the syringe driver
- Conversion of oral medication
- Commonly used drugs
- PRN Medication
- Case histories
- Practical session

## Generic Objectives (used for KSF mapping)

At the end of the session the attendant will be able to:

- Recognise the causes of the symptoms discussed and understand the effect on normal function
- Assess that the use of a syringe driver is appropriate for the individual patient's condition
- Initiate s/c delivery of medication to include site selection, preparation of medication, commencement of treatment and changing/refilling of the syringe
- Assess the patient during infusion and monitor response to treatment
- Monitor the device and infusion site
- Remove the device and dispose of the waste

## Appropriate Bands for Attendance

- Band 3 and above

## Appropriate Groups

- Registered Nurses
- HCSWs
- AHPs

**Cost:** This training is delivered free to all health care professionals in this area, both within the hospice and the community

**There is a cancellation booking policy – please see appendix 3**

# **Specialist Interest Group Training**

## **Neurology Matters**

**A study day aimed at giving a basic overview of some of the most common neurological conditions**

**The Lecture Theatre, Post Graduate Centre, Level 5  
Salisbury District Hospital**

**Monday 8th February 2010  
09.30 – 1600**

### **Aims of the day:**

- **To raise general awareness of the needs of people living with neurological conditions**
- **To provide greater understanding specifically of the needs of people with a range of different neurological conditions**
- **To share information about roles and services within the area, and to provide a networking opportunity**

### **Appropriate Groups**

- Registered Nurses
- HCSWs
- AHPs
- Junior Doctors

**Cost: This training session is free to attend and is suitable for all health care professionals in this area, both within the hospice and the community**

**There is a cancellation booking policy – please see appendix 4**